

## WATER BILL COLLECTION

This service allows concessionaires to pay their monthly due on water.

| Section/Unit:  |  | FINANCE AND COMMERCIAL              |      |                 |   |
|--|--|-------------------------------------|------|-----------------|---|
| Classification:  |  | Simple                              |      |                 |   |
| Type of Transaction:   |  | (G2C) Government to Citizen         |      |                 |   |
| Who may avail the service:   |  | RWD Concessionaire                  |      |                 |   |
| Checklist of Requ  | Where to Secure:   |                                     |      |                 |   |
| 1. Water Bill /State   | (SOA)  | OA) Finance                         |      | e               |   |
| Clients Steps  | Agency Action  | Fees to be F                        | Paid | Processing Time | Person<br>Responsible   |
| Secures Number<br>from the PACD<br>(wait for his /her<br>turn)                       | Provide number for payment ( First come, first serve)  Note: There is a priority lane for pregnant, disabled person and Senior | None                                |      | 2 minutes       | Officer of the Day  |
| Present the Water Bill/Statement of Account to Cashier and pays the necessary amount | Citizen The Collector receives payme and issue Official Receipt to the Client.   | al Amount of W<br>Bill<br>(variable | )    | 3 minutes       | Apple Hazzle E.<br>Abin – U/CSA-<br>C/Designated<br>Collector |
|  | Total  | Amount of W<br>Bill<br>(variable    |      | 5 minutes       |   |